

Datum  
2020-03-06

## **1. Information for participants in the ISF's evaluation of the Coordination Association**

The Swedish Social Insurance Inspectorate (ISF) is an agency that works with developing knowledge on and examining different parts of the social insurance system. The aim is to improve the efficiency and legal security for individuals and society. To this end, the ISF has been commissioned by the Government to evaluate the support financed by the Coordination Association.

*It is with this evaluation that we would like your participation and help!*

The evaluation is important because it contributes knowledge that can help in designing better support for individuals in need of coordinated support from several parties. The evaluation also means that individuals receiving support and help from a coordination association can make their voice heard by the authorities that provide support to individuals.

*Note that your participation in the evaluation is voluntary. If you decide not to take part, this does not affect your possibilities of getting support and help.*

### **What does taking part in the evaluation mean for you?**

By drawing lots, you will either get to skip the queue and receive support directly (60 %) or wait 6 months (40 %). This means that if there is a currently a queue for the activity in which you will be taking part, there is a chance that you may get to skip the queue if you choose to participate in the evaluation. If the queue is less than 6 months and you end up in the group that will have to wait longer for support and help if you participate in the evaluation, the additional length of time will depend on the length of the queue. If the queue is longer than 6 months and you choose to participate in the evaluation, you will get to skip the queue regardless of whether you receive support directly or have to wait 6 months.

- 1. You answer 2-3 questionnaires.**
- 2. Your anonymised personal data will be reported and analysed in the evaluation. The results will *not* reveal your identity.**

For more details on each point, see the information attached.

## **Information attachment**

### **What specifically does my participation mean?**

#### **1. Your participation means that you can get support from the Coordination Association sooner or later than if you do not take part**

In the evaluation, you will end up in one of two groups through the drawing of lots: either in a group that receives support directly (60 %) or in a group that gets the same support 6 months later (40 %). Both groups receive the same support, but on different occasions.

It is important to remember that during the waiting time, you can access other activities provided by the authority that referred you to the Coordination Association.

#### **2. Your participation means that you respond to between 2-3 questionnaires**

Using questionnaires, we want to gauge how you are feeling, what you think about the support and help you receive, your social environment, and how you view your opportunities in the job market.

- If you are drawn for the first group (support directly), you will be asked to answer 2 short questionnaires. You will receive the first questionnaire within one week of first contact with the Coordination Association, and the second questionnaire 6 months later.
- If you are drawn for the second group (support 6 months later), you will be asked to answer 3 short questionnaires. You will receive the first questionnaire within one week of finding out that you belong to this group. You will receive the second questionnaire when you start receiving support from the Coordination Association, and the third questionnaire 6 months later.

#### **3. Your participation means that the ISF will analyse your anonymised personal data in an evaluation (reported at a group level)**

To keep the questions to a minimum, your questionnaire answers will be supplemented with information already found in various public registers at the Swedish Public Employment Service, the Swedish Social Insurance Agency, the National Board of Health and Welfare (Swedish Prescribed Drug Register, the National Patient Register, the Register of Financial Assistance) and Statistics Sweden. This includes social insurance information, wage and tax statements,



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medicine prescriptions, hospital care, employment information, gender, age, education, marital status, children, immigration, country of birth and citizenship. This information will be updated at most up until 2024.

The personal data provided to the ISF will be anonymised. This means that your information cannot be derived from you. You will remain anonymous to us. It will also not be possible to see what answers you specifically have given when the results of the evaluation are reported.

In the evaluation, the ISF will analyse your answers to the questionnaire together with the above anonymised personal data from various agency registers.

#### **Protection of submitted information**

No unauthorised persons will be able to access your answers or data. Your answers and data will be stored on password-protected computers in a server space that is only accessible to those responsible for the evaluation. The security surrounding the processing of your personal data is high and provides strong protection against unauthorised access. In addition, authorisation must be obtained from the Swedish Ethical Review Authority to process the data (Ref. no. 2019-02440).

Rules for processing personal data are found in the EU General Data Protection Regulation and the Act (2018:218) concerning supplementary provisions to the GDPR. Rules regarding statistics confidentiality and the transfer of confidentiality are found in Chapter 24, Section 8, and Chapter 11, Section 1 of the Public Access to Information and Secrecy Act (2009:400) as well as in Section 7 of the Public Access to Information and Secrecy Ordinance (2009:641). People working with the evaluation are subject to the rules on document confidentiality and professional secrecy.

#### **Information on personal data**

The ISF acts as controller for the processing of personal data they carry out. The Swedish Public Employment Service, the Swedish Social Insurance Agency, the National Board of Health and Welfare, and Statistics Sweden act as controllers for the personal data processing carried out within each respective agency.

The processing of an individual's information will be done as follows: when your referral is received by the Coordination Association, a document is created containing the following information for the evaluation; national registration number, a serial number for the evaluation, e-mail address, mobile phone number, whether or not you have consented to taking part in the evaluation, the date of the referral and consent. The information in this document will be encrypted and sent to the ISF, and it will be used to send out questionnaires to you. The information will also be used to supplement the questionnaire with information from registers kept by the agencies named above (see point 3 above). Your questionnaire responses are sent to the agencies in coded form so



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that it is not possible to read what you have answered on the questionnaire. The information in the document and the anonymised personal data from the register will be archived (on a password-protected server) by the ISF for ten years after the study has ended. The purpose of this data processing is to allow the ISF to carry out the evaluation described above. The legal basis for the processing of data by the ISF is that it is necessary to carry out a task in the public interest, in accordance with the ISF's assignment, and for research purposes. The legal basis is outlined in Article 6.1 e and Article 9.2 j of the EU General Data Protection Regulation.

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Once a year and free of charge, you have the right to be informed on what personal data concerning you is being processed by the ISF. This applies only to the questionnaire answers as the register information is anonymised. It is therefore not possible to identify who the data relates to. You have the right to request that the questionnaire answers be corrected or deleted. You also have the right to object to the processing of this data and the right to request that ISF limits its processing. Finally, you have the right to access the data on an electronic medium that allows you to transfer it (data portability). If you feel that your personal data is being processed in violation of applicable laws, you are able to submit a complaint to a supervisory authority (Swedish Data Protection Authority).

The ISF website ([www.inspsf.se](http://www.inspsf.se)) provides more information about ISF's processing of personal data and about your rights. For more information about ISF's processing of the data, please contact the ISF Data Protection Officer ([dataskyddsbud@inspsf.se](mailto:dataskyddsbud@inspsf.se)).

If you would like more information about the evaluation or have other questions, you are welcome to contact one of us working with the evaluation.

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